## Become a confident, successful and effective communicator and influencer!

Learn how you too can stop costly disagreements and misunderstandings, communicate with impact, secure more clients and career opportunities, create harmonious personal & professional relationships, and quickly improve your success!



## Saturday 10th September 2016 in Melbourne

The biggest impact on professional success increasingly depends upon your interpersonal skills and how well you manage yourself and your relationships with others. **All successful people are great communicators** and have mastered the art of influencing, inspiring and leading others through their communication.

During this powerful, highly interactive and personalised full day Communication Training with Dr Vesna you will learn many proven, practical and results-producing techniques:

- how to communicate with clarity to avoid disagreements and misunderstandings and ensure that your message is heard and understood each and every time
- how to **create a great first and lasting impression** to help you to secure a promotion, a pay increase, a new customer or business deal
- how to achieve immediate results by changing your communication
- how to quickly influence others with your ideas so that your ideas are heard and how to help others to give your ideas and suggestions a warm reception rather than being cut off or ignored
- how to **read other people more effectively** so that you can tailor your communication to best appeal to them
- how to master the art of using language to enrol others' support
- how to effectively stop other peoples' negative behaviours getting in the way of successful outcomes
- plus more!

## This training is limited to only 12 participants and is:

- hands on, packed with practical application where you easily learn and practise the techniques with success
- taught and supervised by <u>Dr. Vesna Grubacevic</u>, (founder of Qt, your Trainer with over 35 years business experience). She has a 100% success rate in all her trainings so that you can rest assured to succeed too.
- all inclusive with your personal handouts containing all the techniques taught, plus bonuses and after training support.

For full details about this training, your Trainer, more client testimonials, and to receive your early bird and bring a friend offers, call Dr Vesna on 0411 479 256, email her or visit our website today.



"I attended Vesna's workshop and found it to be so valuable, informative & inspiring. Since implementing Vesna's strategies in my life, I have realized that **my customers just flow to me without resistance**. I have attracted more customers and **my sales have improved dramatically**. ..."

Lucy, Pharmacy Owner

"The tools I learnt through Qt have been amazing. I had an incident where a client was very difficult to work with and exceedingly demanding and misunderstood. Using many of the tools I learnt, I ... have subsequently developed a compatible working relationship... This has resulted in less time wasting due to misunderstandings, better outcomes for problem solving and more interactive discussions. Overall my working relationships are more solid ...'

Pamela – Project Manager, Finance Industry