



TWO DAY ONLINE TRAINING AND PROFESSIONAL DEVELOPMENT

Crisis Response in the Workplace

DURATION: Two Days

DELIVERY: Online

DATES: Thursday May 9th & Friday May 10th 2024

FACILITATORS: Merryn Snare & Ange Wallace

TIME: 9.30am to 4pm each day AEST

OUTLINE: This training combines individual and group processes and assists participants to respond effectively to incidents and crises. It is designed for those managing staff in the workplace, those responding to incidents in client/customer organisations and particularly those in peer support roles within the workplace.

Details and Registration:

Cost: \$495 (incl. GST) [click here to book](#)

CIMA Member: \$440.00 (incl. GST) [click here to book](#)

Group of 3 or more people: \$440.00 (incl. GST) [click here to book](#)

To join CIMA: visit www.cima.org.au

For more info email: admin@enableworkplace.net.au

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Crisis Response in the Workplace

Course Outline:

- Crisis Intervention and Critical Incident Stress Management (CISM)
- Psychological First Aid
- Crisis Communication Skills
- Psychological & behavioural reactions to Critical Incidents
- Informational and Interactional Group Processes
- Referring on for Powerful Event Group Support (PEGS)/Debriefing
- Stress Stocktakes and working with cumulative stress situations
- Resilience and Post-Traumatic Growth/Self-Care

Meet The Facilitators:



Merryn Snare is a psychologist with extensive experience for over 40 years in assisting individuals with both personal and work related issues. Merryn has worked within the grief and trauma field, having counselled survivors of the Bali bombing in 2002, the 2007 Victorian bushfires, she also supported traffic monitoring staff and bridge workers after the Westgate Bridge tragedy in 2009. She has worked with local incidents including workplace accidents, employee illness or death, and business re-structures and redundancies. Merryn's extensive work in the education and schools sector, brings an even greater understanding and skill set to her trauma work.



Ange Wallace is a psychologist with extensive crisis response experience in settings such as child protection, prisons, hospitals, youth justice, and community settings. Ange has substantial experience in leadership and management, and has experience with organisational change management, workplace relationships, conflict resolution, mediation and disciplinary issues, along with workplace wellness management.

