



October **Crisis Response in the Workplace**

**6 & 7
2022**

DURATION: Two Days

DELIVERY: Online

DATES: Thursday 6th and Friday 7th October 2022

FACILITATORS: Ange Wallace & Jeanene Howard

TIME: 9.30am to 4.30pm AEST



This training is designed for those managing staff in the workplace, those responding to incidents in client/customer organisations, and particularly those in peer support roles within the workplace.

This training explores differences between crisis response and other longer-term responses such as counselling.

TRAINING OUTLINE

- Crisis Intervention and Critical Incident Stress Management (CISM)
- Psychological First Aid Crisis Communication Skills
- Psychological & behavioural reactions to Critical Incidents
- Informational Group Processes (for example Crisis Management Briefings)
- Interactional Group Processes (for example Immediate Small Group Support/ Defusing)
- Referring on for Powerful Event Group Support (PEGS)/Debriefing
- Stress Stocktakes and working with cumulative stress situations
- Resilience and Post-Traumatic Growth/Self-Care

COST

General Attendance - \$480.00 \$432 per person (plus GST \$48) = \$480 per person

Book here: <https://www.enableworkplace.com.au/offers/V8zysLZo>

Group/CIMA Member Rate (3 or more) - \$418.00 \$380 per person (plus GST \$38) = \$418 pp

Book here: <https://www.enableworkplace.com.au/offers/zGtS9DBw>