

EXCELLENCE IN INVESTIGATOR TRAINING & INTERVIEWING

WHY US?

Investigator Upgrade is an established training designer and provider supplying the most contemporary training products in the market for those already in the investigative field; bringing together investigators from government, finance and the private sector. All facilitators are active in investigation and training fields; bringing real experience and current training to you.

We know how important your people are to your business. That is why we have developed intense programs to give them maximum quality training in the shortest possible time. Whether it be a specific stage or process of an investigation, or workplace relations issues, or how to conduct interviews of witnesses or persons of interest, we will develop a dynamic and meaningful program for you.

"THE VARIETY AND WONDERFUL KNOWLEDGE OF THE INSTRUCTORS IMPARTED A SKILLS SET THAT I WILL UTILISE FOR MANY YEARS AND IN MANY SITUATIONS" Student Evaluation

CURRENT COURSES

5 Day	Investigator Course
4 Day	Local Government Course
3 Day	Upgrade Course
2 Day	Investigative Interviewing Course
2 Day	Claims Investigator Course
1 Day	Dealing with Conflict Course
	Customised Training
	Supervisor Training

**INVESTIGATOR
TRAINING
& INTERVIEWING SKILLS**

CONTACT US 0411 534 423

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www.investigatorupgrade.com.au

**VISIT OUR WEBSITE FOR COURSE PRICING
OR CONTACT US TO DISCUSS YOUR NEEDS
DISCOUNTS APPLY FOR AIPI MEMBERS**

INVESTIGATOR UPGRADE
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OUR TRAINING

THE INVESTIGATOR

Attributes of the investigator, integrity, professionalism, ethics, developing the investigative mind, critical thinking.

INCIDENTS

Safety first & last, taking charge, recording, preserving, co-ordinating, managing witnesses & POI's, collecting evidence, continuity.

MANAGING INVESTIGATIONS

Case Management, information security, privacy, whistle blowers, anonymous information, media strategy, building relationships, expectations.

PLANNING INVESTIGATIONS

Aims & objectives, resources, brainstorming (techniques), risk assessments, timeframes & costs, allocation tasks, flexibility.

GATHERING EVIDENCE

Conducting the investigation, gathering evidence from: incidents, exhibits, witnesses, human sources, public contacts & colleagues, official records, surveillance, admissions from POI's.

INTERVIEWS

PEACE Investigative interviewing, planning & preparation, engage & explain, account from witnesses & POI's, closure, evaluation, statements.

RESULT

Compliance, report writing, brief of evidence, judicial process, no further action.

THE LAW

Fraud, theft, rules of evidence, forms of evidence, giving evidence, burden of proof, judicial process.

OUR METHODS

OUR TRAINING PHILOSOPHY IS STUDENT CENTRED.

These are the methods we use:

- instruction
- case study
- facilitation of student experiences
- problem based learning
- case based learning
- demonstrations
- practical exercises
- moot courts
- guest presentations

WE CAN PROVIDE

- Set Courses
- Training Needs Analysis
- Customised Packages
- Bespoke Exercises
- Training Units
- Session Plans
- Training Your Supervisors
- Sample Packages
- In House Training
- Assessment
- Review of Outcomes



STUDENT ACTIVE PARTICIPATION



MOOTS COURT



PLENTRY OF DEMONSTRATIONS

